

Welcome to the first edition of the Humber and North Yorkshire YHCR Newsletter. This monthly newsletter will provide you with the latest information to enable your Practice to get started with using the YHCR Interweave Portal and to help you realise the benefits of using the Portal. As well as providing the latest updates on what new health and care data for your patients is available to view within the Portal, we will provide updates on new developments and enhancements, share top tips for getting the most out of the Portal and give Practices a platform to share best practice.

What is the YHCR Interweave Portal?

The Interweave Portal provides a single place to access health and care information from different providers across our region. It helps by providing the **right information**, to the **right person**, at the **right time** to improve the health and wellbeing of our populations. It does this by safely and securely connecting health and care organisations to make real time data available to clinical and care staff involved in a person's direct care. Some other key points to add; the solution is funded by the ICS which means it is available at no cost to Practices and Practices using SystmOne are able to access via a secure click-through from the patient record in SystmOne without the need to use a separate login. This will not be available immediately for EMIS Web Practices although discussions are taking place and is on EMIS' Roadmap.

What will the new portal look and feel like?

A short video showing you some of the functionality you can expect from the YHCR Interweave portal can be found [here](#).

What are the key benefits of using the portal?

- Relevant data available on the move (the Portal is internet facing)
- Better / more informed clinical decisions with more data on hand
- Reduced clinical risk / incidents
- Less chasing of colleagues for information
- Less unwanted communication – no need to chase up appointments
- A view of medications prescribed by multiple settings
- Avoidance of duplicate investigations
- A better patient experience
- More time to spend with patients
- Reduction in tests
- Data retrieved on demand in real-time

“With access to the YHCR I was able to see details of the appointment, medications that had been prescribed at the appointment and was able to complete the updates to the patient’s treatment plan all in the same appointment.”

- Dr Chris Stanley

96 practices across HNY are now live with the YHCR Interweave Portal, with their clinical and admin teams able to access information about their patients from various organisations.

What data is currently available within the YHCR Interweave Portal?

INTERWEAVE		Locality	Allergies/Intolerance	Appointments	Care Plans	Composition	Condition	Devices	Diagnostic Report	Documents	Encounters	Episodes of Care	Flag	Location	Medication Request	Medication Statement	Observations	Organisation	Patient	Practitioner	Practitioner Role	Procedures	Referral Request	Related Persons	Task	Transfer of Care (YAS)	
Harrrogate and District NHS Foundation Trust		Humber and North Yorkshire ICS																									
Hull University Teaching Hospitals NHS Foundation Trust																											
Humber Teaching Hospitals NHS Foundation Trust																											
North Lincolnshire Council																											
North Yorkshire County Council																											
Northern Lincolnshire and Goole NHS Foundation Trust																											
York and Scarborough Teaching Hospitals NHS Foundation Trust		South Yorkshire ICS																									
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust																											
The Rotherham NHS Foundation Trust																											
Sheffield Teaching Hospitals NHS Foundation Trust		West Yorkshire ICS																									
Airedale NHS Foundation Trust																											
Bradford Teaching Hospitals NHS Foundation Trust																											
Calderdale and Huddersfield NHS Foundation Trust																											
Leeds Teaching Hospitals NHS Trust																											
Mid Yorkshire Hospitals NHS Trust		Regional																									
Yorkshire Ambulance Service NHS Trust																											

Only data in the **live environment** will be shown within the Interweave Portal

Data	Early Testing	Nearly Ready	Final Testing	Live in the Portal
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Next Steps

'I work in a practice and we are already signed up and use the Interweave Portal'

If you could introduce one new feature to the Interweave portal, what would it be?

Use our [Ideas management tool, Aha!](#). This provides an open platform for user feedback and product change requests. Anyone can add an idea or remain as a Guest, but please consider signing up so that others can see who has created the ideas! Our aim is to encourage a community of collaboration and to ensure we are always focussed on a user-centric approach.

Attend the User Group meeting and share your ideas?

[Register your interest](#) for an invitation to the next Interweave User Group Meeting. The User Group is our opportunity to hear from our users; to answer your questions and get feedback on key areas you might want to see going forward.

Have you completed the post go-live survey?

Your feedback will be used to enhance the portal features and functionality and enable continuous improvement of the portal as a product. [Access and complete survey here](#)

Did you know.....?

The YHCR Team are offering weekly Drop-in Training Support Sessions which have proven to be a real success. Additional training support and 1:1 sessions can be arranged. Please email the [YHCR Team](#) to arrange.

'I work in a practice that would like to be part of the next phase of the roll-out to use the Interweave Portal'

The process to gain access to the Interweave Portal is quick and simple.

- The Practice Caldicott Guardian will need to sign an Information Sharing Agreement (ISA) and Data Protection Agreement (DPA).
- Full patient communications support is provided, including posters and leaflets for you to display in your practice and wording for you to put on your website to update your Fair Processing Notice.
- There is no financial investment required from GPs to get involved in this initiative. The Yorkshire & Humber Care Record will not replace your existing clinical and administrative systems but be complementary.

How to get involved:

Find out more information on ['How the Yorkshire & Humber Care Record is supporting joined-up care'](#). Please email the [YHCR Team](#) to express an interest in the next phase of deployment.

For further information or obtain an overview of the Interweave Portal, please email the [YHCR Team](#) to arrange.

Benefits Analysis

We are performing benefits analysis across all organisations interacting with the YHCR to define and quantify the benefits to help support further onboarding and investment which will benefit all YHCR users. If you would like to get involved, please contact Amy Gill (amy.gill16@nhs.net) or Laura Wade (laura.wade11@nhs.net) to set up an introductory teams chat.

Further information can be obtained from:-



Yorkshire & Humber
Care Record

Connecting care. Improving lives.

<https://yhcr.org/>



POWERED BY
INTERWEAVE

<https://www.interweavedigital.com/>



<https://yhcr.n3i.co.uk/>



Joined-up
and safer care



More time
to spend on
your care



Information
in one place



Secure and
confidential